

## THE FOLLOWING PROCESS SHOULD BE FOLLOWED IF APPROACHED BY ANY PATIENT WHILE ON PATROL:

Ask all patients the following questions before treatment:

# 1

**HAVE YOU TRAVELLED TO A KNOWN COVID-19 HOTSPOT IN THE LAST 14 DAYS?**

## NO

If the patient or their guardian answers NO to all questions:

Provide assistance, with a heightened awareness for COVID-19. Use PPE and follow hygiene principles.

# 2

**HAVE YOU BEEN DIAGNOSED YOURSELF, OR BEEN IN CONTACT WITH SOMEONE WHO HAS COVID-19 IN THE LAST 14 DAYS?**

## YES

If the patient or their guardian answers YES to any of the questions:

1. Move to a safe distance to avoid the risk of infection
2. Isolate the patient, if possible
3. If available, provide the patient with a P2/N95 mask or surgical mask and instruct them on how to fit it (unless this will aggravate any existing breathing difficulties)

4. Reassure the patient and call 000/SurfCom for assistance

Treatment should only continue if you can do so from a safe distance. If you can remain at a safe distance of at least 1.5m in a well-ventilated area, provide reassurance and assist the patient as best you can. You may need to talk them through first aid steps, including how to apply a bandage, clean a wound, remain still for a spinal injury. If it is not life-threatening, refer them to seek further medical assistance, instructing them to call ahead. All waste needs to be placed into a medical disposal bin.

If you are unable to treat the patient from a safe distance, provide reassurance and call 000/Surfcom for assistance, mention your COVID-19 concerns.

# 3

**DO YOU CURRENTLY, OR HAVE YOU HAD ANY OF THE FOLLOWING SYMPTOMS IN THE LAST 14 DAYS: FEVER, COUGH, RUNNY NOSE, SHORTNESS OF BREATH?**

## UNRESPONSIVE

If it is a life-threatening situation and the patient cannot respond to questions:

Ensure your own safety as a priority, including the use of a P2/N95 mask, eye protection and gloves. If no P2/N95 mask is available use a surgical/P1 mask.

Upon completion of care remove and dispose of PPE correctly.

**Note:** If you are in a COVID-19 hotspot or you suspect there is a risk of COVID-19 you should follow the *DRSABCD* if there is a risk of COVID-19 chart.

**STAY COVID SAFE**

For more information visit [sls.com.au/covid-19/](https://sls.com.au/covid-19/)